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At this point, all Penn Waste routes are operating on schedule. In the event that our work force at Penn Waste is depleted due to the COVID-19 health crisis, Penn Waste will continue to do our best to get our customers' waste collected in a timely manner. We are providing this information to you in advance in order to make you aware of our operational strategy. Please find below the four impact areas:

Collection – the safety of our work force and the general public is our top priority. With a depleted workforce, we would need to prioritize what must be collected immediately. As a public health priority, the collection of municipal waste shall take precedence, followed by the collection of recycling, then yard waste and bulk items.

Disposal – Continued collections would be reliant upon disposal sites being available to accept the material. At this point, all disposal sites are operating on schedule as well.

Recycle Processing – In the event our Recycle Center is impacted by a depleted workforce, we could face two potential situations:

1. **Partial Closure** – instead of running 2 shifts to process recyclables, we would run 1 shift and limit the number of tons we can process.
2. **Full Closure** – in this event, we would direct all collected recyclables to be disposed as municipal waste.

Customer Service – In the event our Customer Service Department is impacted, we would utilize email alerts, web site notifications and social media to communicate our messages.

Again, this is contingent on the impact the virus has on our work force. We will continue to update all municipal contacts and notify you if we must implement the above plans.



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